



## Microscope Instructions

Please follow the instruction below to ensure your microscope is packed and transported as safely as possible – with a fully completed **repair form**.

- Clean the microscope fully
- Photograph from all angles – in case damage occurs in transit
- Label with your practice details
- Pack the microscope in a secure box – must be thoroughly wrapped with bubble wrap or other suitable packing materials that will protect during transport.
- Mark the package clearly as FRAGILE
- Email [repairs@vet-direct](mailto:repairs@vet-direct) to arrange a courier collection.

**Courier service £15.00 + VAT**

**Packaging & courier service £20.00 + VAT**

Vet Direct can arrange for a courier to collect equipment from your door, ship directly to our Repairs Department and return once the work is carried out. This is a fully tracked service, however Vet Direct accepts no liability for goods lost/damaged in transit. We advise ensuring this is covered by your own insurance prior to shipping.

Please note: Vet Direct cannot take responsibility for goods lost or damaged in transit using the Royal Mail delivery service. Royal Mail are currently bulk delivering therefore individual items are not signed for and cannot be tracked.

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