



5.

SERVICE CHARGES are variable according to type of equipment and are listed below. The service will be carried out without quotation unless a repair is required and the combined service & repair costs exceed £100.

DECONTAMINATION FEE (£15) Please ensure all equipment has been cleaned prior to dispatch. Items that are received visibly dirty/contaminated with blood/bodily tissue/secretions will incur a decontamination fee.

TRANSPORTATION (£15) A courier can be arranged to collect your equipment from your practice. Practices are responsible for holding goods in transit insurance cover as Vet Direct are not liable for any lost or damaged equipment during transit.

Clipper Service	£55 ex VAT, includes a free BladeCool Cleaning & Lubricant Spray worth £ Please send all cordless clippers with charging base.
Infusion Pump	£85 ex VAT, including 10 free lines of your choice Please send an infusion line for calibration
Syringe Driver	£85 ex VAT, including 10 free extension lines of your choice Please send a syringe for calibration
IV Fluid Warmer	£55 ex VAT.

Suction Pump £55 ex VAT, includes replacement filter

Cozy Warm Service £90 ex VAT, includes replacement filter

Your name:
Practice name:
Address:
Postcode:
Telephone No:
Email*:

Quotes are sent via email; please ensure this is an active email address, which is regularly checked.

In-house use only

Booked-in date:

Repair ID:

Requires Decontamination:

Please print this form and send with the item for service to the address below. Please ensure you have goods in transit insurance as Vet Direct are not liable for any items during transit to and from Vet Direct.

