



www.imv-imaging.com

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Service



Service Agreements



Cover	Essential Maintenance	★★ Planned Maintenance Agreement (PMA)	★★★ Planned Maintenance Plus Agreement (PMA Plus)	*** Enhanced Maintenance Agreement (EMA)
Office Hours	Monday to Friday 8am to 5pm			
Emergency Out of Hours Phone & Remote Support	Charges may apply	Included	Included	Included
Response Time (Remote/Onsite)	Not-included		Guaranteed response times as per Service Agreement	
Loan Equipment	Not-included	Included	Included	Included
Annual Service		Included	Included	Included
Remote Diagnostic Support	Not-included	Included	Included	Included
Parts	Not-included	10% Discount	Not-included	Included
Engineer Callout Fee, Onsite Labour, Service Centre Labour (Breakdown)	Not-included	10% Discount	Included	Included
Courier Fees For loans only (All levels)	Not-included	Included for loan equipment only	Included	Included

What are the benefits for you?

Easy
maintenance
that saves you time
and money
We handle the
servicing, so you
can focus on
what matters

Support when you need it, anytime

24/7, 365 days a year, we're here for you Expert care for peak performance

Our highly trained engineers ensure top-tier service Genuine parts for lasting reliability

Keep your equipment running smoothly with authentic components

What products can we service?















Do you have equipment from another provider? We've got you covered! At IMV, we proudly service equipment even if it wasn't purchased from us!



We offer a wide range of vet and vet nurse CPD courses to suit every learning style; including theory based, diplomat-led attendance courses, solely practical days and highly interactive eLearning. Our offerings span beginner to advanced levels and include everything from comprehensive, in-depth programmes to bitesize, region-specific modules.

Looking for something more tailored? We also provide bespoke in-practice training options to help you sharpen your diagnostic imaging skills. Courses are available across the UK, Ireland and online - making it easy to learn, wherever you are.

The range of courses we offer:

- Ultrasound
- Echocardiography
- Radiography
- Endoscopy
- Bespoke in-practice training

I found the online CPD easy to access and use, the flow was intuitive and the content was really well broken down to make it easy to understand. I've already used what I've learned in practice!

> Jodie Harper, Registered Veterinary Nurse, Wallace Vets, Broughty Ferry

Before taking the Introduction to Abdominal Ultrasound eLearning Course, 55% of participants felt unsure or lacked confidence in their skills. After completing the course, 84% felt confident and capable.

4.8/5 Throughout 2024, The IMV imaging Academy received an overall rating of 4.8/5 across all course formats.

1,174 Did you know, over the past two years, we have provided training to 1,174 people through in-person courses?





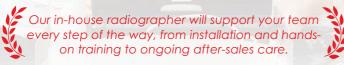


Featured Solutions

We understand that every veterinary practice is different. By listening to professionals like you, we've developed a range of imaging solutions that seamlessly support the way you work. Whether you're in a busy clinic or out on the road, our products are designed to suit your day-to-day needs and fit with any budget.



We provide advanced veterinary CT and MRI systems with customisable solutions, perfectly tailored to suit practices of all sizes.





GE Revolution ACT



Our extensive range of portable and cart-based scanners are specifically selected to meet the needs of your small animal practice.



GE VScan Air

GE Logiq e R9



Mindray Vetus 50



Mindray Vetus E7



Upgrading or installing a PACS system may seem daunting, but with our Connect. Vet cloud solution, we ensure a seamless and hassle-free experience. Our dedicated IT support team, available 24/7 and specialising exclusively in PACS, is here to provide continuous support at every stage.

connect.vet



Our X-ray offerings feature a variety of generators and versatile floating table solutions to meet your imaging needs.



ConnectDR Packages

Generator &

Floating Table

GBOX Surgical



iM3 Dental X-Ray system





Multi-facetted Rigid Endoscope, Video Compact System





OR100 HD Video Processor



VET-2812 Small Animal Bronchoscope





To view our full product range.







About us

Our Story

At IMV imaging, we have been leading the way in veterinary imaging for over 40 years. Innovation is at the heart of everything we do, and we are proud to have designed the world's first wearable ultrasound scanner through our original company, BCF Technology.

Founded in Scotland, we have grown into a global business, proudly supporting veterinary professionals dedicated to improving animal care. We are leaders in veterinary imaging, specialising in Ultrasound, X-ray, Endoscopy, PACS, CT, and MRI for small animal and equine practices.

Our Core Values-







Our Mission

To create a world where veterinary professionals are empowered to provide the highest standard of care, driven by their passion for animals.

Our Vision

To build a global imaging business centered around providing real solutions for our clients and their patients. Moving forward with purpose through fechnology, education and partnership.





| IMV Embark

Bringing your vision in to focus

IMV Embark gives you the option to fund your imaging suite in a flexible way that suits your needs.



you can access the equipment needed to provide the right patient care and run your practice effectively.

How much will I be paying?

There's no one-size-fits-all approach!

We would love to hear about your specific needs and affordability so we can build something bespoke. Speak to your Account Manager about the different ways we are working with our customers

We create tailored packages designed to meet your needs and grow with your business.

These packages include equipment, service, and training, all customised to your requirements.

What's included? Every practice is different.

What if things change?

IMV Embark was introduced to provide flexibility to practices and practice owners, we understand things can change. Whether you need a more advanced system or you are looking to swap equipment, we will find the most appropriate solution.





Your Imaging Needs, **Perfectly Pieced Together**



Meet Your Team



Scan the QR code to instantly find your dedicated:

Account Manager Customer Care Representative Field Service Engineer

We're here to help in your area.

Clinical Resources



Access Clinical Resources Instantly, Scan the QR code to explore essential clinical posters and support materials, all in one place.

Up-to-date, reliable, ready when you are.

Contact us now



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