

# Catac

## ELECTRICALLY HEATED ANIMAL PAD EHAP17

This pad is designed for use in Recovery Cages, Boarding Kennels and Catteries, in homes, or anywhere animals need regular warmth or supplementary heating.

### Recommendations for Use and Maintenance

1. The Pad should always be used flat, without sides or corners turning up, and away from dampness or water/liquid. If it is to be used on concrete or similar surface we recommend bedding is used under the pad as well as on top to avoid heat loss into the floor or surface.
2. Provided care is taken, to establish the operating temperature, as point 3 below, no overheating should occur and safe to leave the pad to work. However, this may encourage your pet to be lazy. We recommend a time switch to encourage your pet to move around and avoid recumbency problems.
3. Without bedding the pad may not reach temperature or feel like it is not working. If this is the case gradually add more bedding, regularly checking the heat is building up. Once you have reached an ideal temperature for your pet, do not add anymore bedding. Do remember that your pet will act as another blanket (nothing to do with their weight) so you may find you need to reduce the bedding. Check the heat reached just after they get off to be sure it's not too hot.
4. EU plugs are not fitted with a fuse.
5. Should your pet have a tendency to chew, we recommend the cable is covered with Catac Metal Flex, (Ref. MF/PVC), and the pad should be covered with a thin sheet of ply or similar to isolate it, then normal bedding on top (see 3 above). Owners of pets whose chewing habits cannot be contained, should consider our thermostatically controlled Heated Pet Bed.
6. **CLEANING - DO UNPLUG** the pad first from the mains. **DO NOT** use any chemicals or abrasive substances which may harm the pad and your pet. **DO NOT IMMERSE THE PAD IN WATER OR ANY OTHER LIQUID**, only wipe clean with a damp cloth.



7. Examine the pad regularly to ensure no wear & tear has occurred. Should there be signs of wear check to ensure the pad is being used flat, that your pet is not chewing the pad or the flex, and is not lying on any sharp objects, as this will invalidate the Guarantee.
8. Other products supplied by Catac, to keep pets warm, include: Heated Pet Beds, Igloos, Challoner Aluminium Heat Pads and Infra Red Heaters.

## GUARANTEE

If the pad fails under normal working conditions within 12 months of purchase we undertake to repair or replace at our discretion. This undertaking does not affect your Statutory Consumer Rights in any way. The pad should be packed flat and returned to the retailer with proof of purchase and written details of your concern quoting the serial number (S/N) on the pad. Do not remove the serial number label, to remove the label will invalidate the warranty.

Please retain the packaging in case you need to return the heat pad under warranty.

## CAUTION:

**DO NOT** Launder or Dry Clean  
**DO NOT** Use in wet or damp conditions  
**DO NOT** Fold or turn sides/corners  
**DO NOT** Immerse in any liquid  
**DO NOT** Strain or put the cable under tension  
**DO NOT** Place near sharp objects  
**DO NOT** Use if damaged in any way

**NOTE: FOR USE WITH AC MAINS VOLTAGE ONLY. WIRING IS COLOURED IN ACCORDANCE WITH INTERNATIONAL CODING**



|                |                       |
|----------------|-----------------------|
| <b>SIZE</b>    | 17" x 15" (43 x 38cm) |
| <b>VOLTAGE</b> | 220/240 Volts AC      |
| <b>WATTAGE</b> | 12 Watts              |

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